

Alabama
Power

Don't be scammed

Alabama Power takes your safety seriously, as well as your privacy and the privacy of your financial information. Unfortunately, there are many unscrupulous people, some falsely claiming to be Alabama Power employees, who may try to take advantage of you, and take your money. Don't be fooled, and don't be scammed. Remember the following about Alabama Power and how we do business:

- ▶ We will never come to your door to demand payment.
- ▶ We will never ask you over the phone for bank information or a credit card number.
- ▶ Any Alabama Power employee who comes to your door for any reason will have company identification that he or she will gladly show you. If you have any questions about whether a person actually works for Alabama Power, call 1-800-245-2244 and do not let him or her inside your home.
- ▶ Scammers sometimes claim they represent a public agency or government office offering grants that can pay your Alabama Power bill. Never provide anyone your credit card information, your Alabama Power bill information or account number, or any personal banking information. If someone makes this claim, call Alabama Power or your local police department to report it.
- ▶ If you ever have any question about the status of your Alabama Power account, do not hesitate to call us. You can reach Customer Service 24 hours a day, seven days a week, at 1-800-245-2244.
- ▶ There are a number of reliable sources for information about consumer fraud. For U.S. government information, visit www.usa.gov and search under consumer fraud and scams. Another reliable source is the Better Business Bureau. Visit www.bbb.org or your local Better Business Bureau office.

POWER RECIPE

INGREDIENTS

- 3 sticks butter
- 4 ounces cream cheese
- 3 cups sugar
- 6 large eggs
- 4 ounces whipping cream
- 2 teaspoons vanilla
- 3 cups flour, sifted
- 1 cup chopped pecans
- 1 package butterscotch morsels

Butterscotch Pound Cake

Preheat oven to 325 and grease two loaf pans. Mix butter and cream cheese in a large bowl, slowly mixing in sugar. Mix in eggs, whipping cream and vanilla. After mixing well, add flour and beat 2 minutes. With a spoon, stir in nuts and butterscotch morsels. Bake for 1 hour, 15 minutes.

Kaye Knight, Selma

POWER TIP

Use energy-efficient doors. Your exterior doors are on the front line in defending your home against energy waste. So if you're shopping for a door, look at its R-value. The higher the R-value, the more energy-efficient the door. Keep in mind that glass, while attractive, is a poor insulator. If you use a door with a window, make sure the frame and the glass were produced with energy efficiency in mind. For more money-saving tips, visit www.AlabamaPower.com/tips.

CUSTOMER TIP

To avoid electrical shock, exercise caution when using ladders, painting, pruning, cleaning gutters or doing other work near a power line, including the service line to your home. Weatherproofing on overhead wiring is not insulation and will not protect you from shock.



www.AlabamaPower.com

Power interruptions: 1-800-888-APCO (2726)

Other requests: 1-800-245-2244

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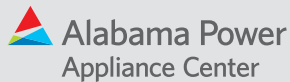
To find out more or to apply, call 1-800-990-APCO (2726), visit your local Alabama Power office or go to AlabamaPower.com/heatpump.

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